



書名 Engaging patients as safety partners:a guide for reducing errors and improving satisfaction
作者 Patrice L. Spath
書碼 WX153/E565/2008
登錄號 E0011474

內容摘要：

A "how-to" book for creating patient-caregiver relationships that improve patient safety. The book aids health care professionals in understanding how patients and families can partner with practitioners to reduce medical errors and how practitioners can mitigate the effects of mistakes when they do occur. It helps health care professionals recognize and overcome barriers that inhibit consumer involvement in patient safety improvement. It also provides valuable advice on how to surmount legal concerns associated with patient/practitioner collaboration. The book is filled with advice, templates, and other solutions to problematic safety issues, such as overcoming the "culture of individual accountability" that can inhibit collaboration; introducing strategies and techniques for patients to safely navigate the health care system; breaking through barriers caused by low health literacy; overcoming legal, cultural, and regulatory issues that affect information sharing and disclosure.