



書名 Patient advocacy for health care quality:strategies for achieving patient-centered care
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內容摘要：

Without constant external and internal pressure, a complex entity such as the U.S. health care system will continue following established patterns and customs. This book identifies patient advocacy – from individual, to organizational, to grassroots policy advocacy – as a powerful source of that pressure and as a potentially effective way to initiate needed changes in U.S. health care.

As a contribution to the emerging healthcare quality movement, *Patient Advocacy for Healthcare Quality: Strategies for Achieving Patient-Centered Care* is distinct from any others of its kind in its focus on the consumer's perspective and in its emphasis on how advocacy can influence change at multiple social levels. This introductory volume synthesizes patient advocacy from a multi-level approach and is an ideal text for graduate and professional students in schools of public health, nursing and social work.。