

書名 Doing more with less:

Lean thinking and patient safety in health care

作者 Helen Zak

書碼 W84.1/D631/2006

登錄號 E0010841

內容摘要:

This book first lays a foundation by exploring the roots of lean thinking and its migration into U.S. business. The key leaders of the process are introduced, as is implementation of process through five crucial steps. The book then addresses how lean thinking is being applied to health care, along with some common challenges organizations face in doings so. These chapters concentrated on the role of leadership in spearheading change, the goal of reducing organization al waste, and the best solutions to use in meeting the challenges of "going lean". The book is rounded out with case studies, a review of lean leaders, and examples showing how lean principles can be used to meet joint commission standards.