EBM和SDM的距離 服教研的全面啟動

吳承誌 臨床藥師

長庚醫療財團法人高雄長庚紀念醫院 藥劑部臨床藥學科教學部實證醫學中心副主任

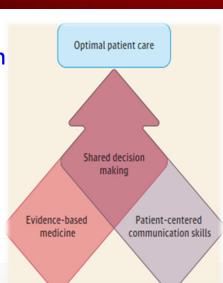
管理部品質管理中心SDM推動組 / Choosing wisely推動組

台灣實證醫學學會理事/實證健康照護教師

2020/9/18

Pitfall on traditional EBM

- Evidence-based medicine should begin and end with the patient
 - Searching, appraising, integrating → endless cycle (5A)
- Patients' values and preferences ? (Apply)
 - Lack of research
 - Different populations





- Pitfalls on traditional EBM
- Recommended scenario for SDM application / clinical impact
- Model of SDM
 - SHARE approach
 - Decision map
 - Clinical pathway construction
- PDA construction
- CGMH experience

高性性人が認 Optimal patient care | Space | Shared | Shared

Recommended scenario for SDM application

- Medical uncertainty
- Lack of solid evidence-based solution for specific diseases or conditions
- Dead or high risk diseases
- Significant function, image change or complication
- Long-term medication use

,

SDM = patient education?

Clinical impact of SDM

Comparison between patient education & decision support

Approach	Patient education	Decision support
Options & outcomes	-	+
Info about clinical problems	+	+
Outcome probability	-	+/-
Experience of others	+/-	+/-
Explicit value clarification	-	+
	RNAO Best Practice Guid	leline: Decision Support for CKD, 2009

 Intervention for promoting SDM in daily practice



Type of intervention

Educational materials Educational meeting

Educational outreach visit Multiple (46%)

Components of intervention

Decision support tool (57%)

Role-playing

Video-modeling

Group discussions & plenary feedback



Clinical impact of SDM

Model of SDM

 Intervention for promoting SDM in daily practice



Aspect of SDM targeted

Clarify patient values (89%)

Define and explain the healthcare problem (72%)

Present options (65%)

Present what is known and make recommendations (58%)

Discuss pros and cons of each option (53%)

Check and clarify the patient's understanding (51%)



Three-mode talk

- Team talk
 - Indicate choice
 - Provide support
- Option talk
 - Identify goals and explore patients' overall goals
 - Risk communication
- Decision talk
 - Informed preference

Patient Education and Counseling 102 (2019) 1057-66

Expedited Understanding and Facilitated Access

SHARE concepts

Seek – decision map

3.2

Information from the Person

3.3
Information from Family
As Appropriate

3.4
Information From Others
e.g. other systems, extended social



•Explore & compare treatment options

Decision with patient



Patients' participation Patients' value

& preference

Decision map – Access & engagement

AHRQ: Agency for Healthcare Research and Quality



Decision map – initial assessment

Personal and Service System

Primary Care Person and Family

Psychosocial Rehabilitat Case Management Psychological Services

Shared Decision-Making in Mental Health Care, Fig 2.

- Needs or preference survey
 - Shared Decision-Making Approach choosing
 - Define projects

Who Can Be on a Shared Decision-Making Health Care Team?

Many types of health care professionals can be part of Shared Decision-Making, including:

Doctors Care Coordinators

Nurses Health Coaches

APRNs Navigators

Pharmacists
Patient Advocates

Physician Assistants

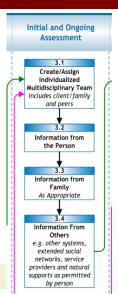
Mental Health Promotion

1.1a
Education
Education
Outreach
Outreach
Outreach
Services
Services
Services
Services
1.2
1.2
1.2
1.2
1.3
1.4
Referral
or Request
for Services
Outreach
Outr

Evaluate

Needs or preference survey

- Paper review
- Experience from patient, family, care giver
- Clinical consideration & feedback
 - Inter-professional opinion
 - Select the frequently asked question from patients



Person / Family-Centered* and Cultural Formulation ocluding stage of change and

Decision map – understanding

- Design and Pilot Shared Decision-**Making Process**
 - PDA production (based on questions) from previous steps)

mom promodo stopo,		
Patient / scenario	Introduction	
Therapeutic options comparison	Final preference/choices/decision	
– 5W1H		
What	Why	

- 5W1H	
What	Why
Who	Where
When	How

Shared Decision-Making in Mental Health Care, Fig 2.; Minnesota Shared Decision-IVIAKING CONDUCTION

Clinical pathway construction

- Patient flow focus based on specialty
 - Decision point
 - Clinical scenario

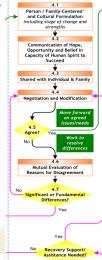


Clinical encounter **Patients**

Patient decision aids

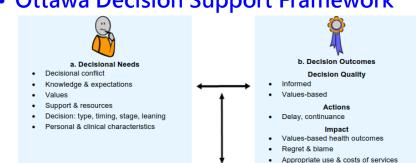
Decision map – understanding

- Design and Pilot Shared Decision-**Making Process**
 - Workflow design
 - Embedding \(\) tracking \(\) communicating process improvement
 - PDA application
 - Accountability loop
 - Educational support
 - Outreach visit





Ottawa Decision Support Framework





- Provide information & probabilities
- Clarify personal values
- Enhance support from others & resources Monitor & facilitate progress





Low Blood Sugar



Production of PtDAs

Foreign experience

Composition

Option talk¹ Team talk1 **Patient Decision**

The SHARE Approach

Decision talk1

Aids (PtDAs)

協助病患發掘與比較

治療選項2

評估病

評估

Ottawa Personal Decision Guide For People Making Health or Social Decisions

完成

釐清 病人 的決 策3

尋求

病患

參與2

探索病人決策 (知識、價值、確定性)³

確認決 策需求3

決策 支援 &評 估3

19

1. J Gen Intern Med 27(10):1361-7; 2. SHARE (AHRQ); 3. Ottawa Personal Decision Guides

CGMH experience

- Team assembling
 - Center of quality management, SDM promotion team
- Framework proposal

決策題目	前言
適用對象/適用狀況	疾病或健康議題簡介
醫療選項簡介	您目前比較想要選擇的方式是

Choice medication use for diabetes mellitus

Final edition : full set of PtDAs



S M T W T F S Monter 2 - S Smar uses

S M T W T F S Monitor basine daily after the state of the

S M T W T F S Monter 2 - 5 times we





... ...

Implementation of decision aids 27 into health care system



* Health professional view

* Health services view

* SURE test * Decision Regret

Scale

* Self-developed- Ottawa Personal **Decision Guide** * Patient view Identify the question Monitor

Find patient decision aids (Pamphlet or

* Available decision aids

Identify video) the barriers & overcome

Decision aids

> Provide training

Implement decision aids & support Highlight the gap * Increase awareness

* Concise summary report

* Patient & health

measures of factors

professional

* More formal

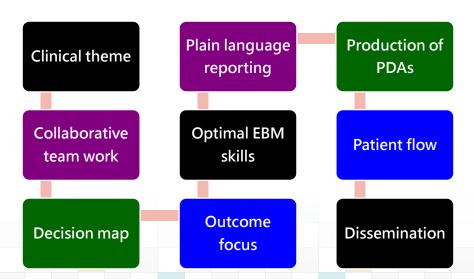
*Ottawa Decision Support Tutorial

*Video examples *Inter-professional SDM

use &

outcomes

https://decisionaid.ohri.ca/implement.html



Thanks for your attention Roadmap from EBM to SDM

